**AN OPERA-IS TOUR**
**through NEW WAVE TRAVEL**

**Land package** *(based on double occupancy)* **$5,950**
**Single supplement** **$ 700** *$6,650*

# GREAT ITALIAN OPERA HOUSES
# *LA SCALA & VERONA*
**Monday 21st June, to Sunday, 27th June, 2010**

**NAME ( 1 )** _____

***Name must be exactly as it appears in your passport***

**PASSPORT #** _____
**ISSUING COUNTRY** _____
**EXPIRY DATE:** **DD**_____ **/ MM** _____ **/ YY** _____
**DATE OF BIRTH:** **DD**_____ **/ MM** _____ **/ YY** _____

**ADDRESS** _____
**CITY** _____ **PROV** _____
**POSTAL CODE** _____

**TEL** **(DAY)** _____
**(EVN)** _____
**FAX** _____
**EMAIL** _____

**ACCOMMODATION** ☐ SMOKER ☐ NON-SMOKER
☐ DOUBLE BED ☐ TWIN BEDS
☐ DOUBLE ROOM FOR SINGLE USE *Supplement $ 700*
☐ SPECIAL REQUIREMENTS (incl REQUEST FOR SUITE UPGRADE)

_____

☐ YES, I WISH TO PURCHASE **INSURANCE *,** PLEASE CONTACT ME
☐ NO - I DO NOT WISH TO PURCHASE INSURANCE

**I have read and understand the tour terms and conditions.**

**SIGNATURE (1)** _____

**NAME ( 2 )** _____

***Name must be exactly as it appears in your passport***

**PASSPORT #** _____
**ISSUING COUNTRY** _____
**EXPIRY DATE:** **DD**_____ **/ MM** _____ **/ YY** _____
**DATE OF BIRTH:** **DD**_____ **/ MM** _____ **/ YY** _____

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**I have read and understand the tour terms and conditions.**

**SIGNATURE (2)** _____

## FLIGHT INFORMATION

☐ **Please quote airfares for TORONTO - MILAN (out) and VERONA-TORONTO (back).**

☐ I / we have obtained our own flights as follows:

OUTBOUND Carrier_____ Date _____
Flight # _____
Arrives in MILAN at _____

RETURN Carrier_____ Date _____
Flight # _____
Departs from VERONA at _____

## DEPOSIT

***DUE AT THE TIME OF BOOKING: (Land only)***
**$ 2,000 X _____ PERSONS = $ _____**

**NOTE: Balance of $3,950 pp will be due 90 days prior**
[22 March, 2010]

☐ **MY CHEQUE (payable to New Wave Travel)**
☐ **VISA** ☐ **MASTERCARD** ☐ **AMEX**

*Please note – for credit cards*
*there is a 2% handling surcharge.*

**Card #** _____
**Expiry Date** _____**(M) /** _____**(Y)**
**Name on Card** _____

**Signature** _____

** R B C INSURANCE*

*medical, cancellation and interruption, and baggage insurance*

*rates available on request*

*contact William Andrews at New Wave Travel*

**Please send to NEW WAVE TRAVEL**
***Attention:*** **William Andrews (x 224)**
**1075 Bay Street, Toronto ON M5S 2B1**
**Tel: 1-800-463-1512 or 416-928-3113**
**Email: wandrews@newwavetravel.net**

*New Wave Travel is registered under the*
*Ontario Travel Industry Act Registration No. 01337762*

# TERMS AND CONDITIONS

**Reservations and payments:** **For the land only services,** a deposit of **$2,000 per person** is payable at the time of booking. The balance of **$3,950** (or **$4,650** for those choosing Double Room for Single Use supplement) is due **90 days** prior to departure. New Wave Travel will be pleased to book your trip and to explain the services included in the quoted price, including the travel documents required for your trip.

**Cancellations:** If you cancel your tour, cancellation fees will be charged as follows:

| *DAYS BEFORE DEPARTURE* | *AMOUNT* |
|---|---|
| More than 90 days | $ 1,000 |
| 90 – 61 days | $ 2,000 |
| 60 days or less | 100% of price |

**Insurance:** We strongly urge you to purchase trip cancellation, medical/hospital and baggage insurance. **Details on request**.

**Travel documents & health requirements:** It is the traveler's responsibility to determine what documentation is necessary for each country to be visited. It is necessary that passports have a minimum of 6 months to expiry.

**All prices:** quotes herein are based on **exchange rates** as of September 2009 and are subject to change without notice. Should tour costs increase, New Wave Travel reserves the right to increase the price accordingly. If the price change is more than 7% of the total price for the travel services (except for a price change that is a result of government taxation); you are entitled to cancel if you wish, with full refund. You must notify us of your intention at least 48 hours after notification or if the change is a last minute change, within 24 hours of notification.

**Itinerary accuracy:** New Wave Travel has attempted to make this itinerary accurate. However, changes might occur for reasons beyond the control of New Wave Travel. In addition, the right is reserved to substitute hotels or change the itinerary when necessary, provided the travel facilities or other services are of at least the same standard or value. Accommodations offered in the tour are, to the best of our knowledge, available at the time of printing, and are accurately described

**Changes in itineraries:** In the event of unusual circumstances such as extreme weather conditions, mechanical problems, or other problems beyond the control of New Wave Travel and their agents, there can be changes to itineraries. This is within the discretion of the local representatives. We reserve the right to cancel a tour or to modify the arrangements you have purchased, if in our opinion, this becomes necessary. In the event of a cancellation, our liability will be limited to the purchase price of the tour, and we shall not be liable for any claims, losses and damages of any kind whatsoever, by reason of our modification to or cancellation of the travel arrangements. We do not assume responsibility for any claims resulting from substitution of services from suppliers.

**Force Majeure:** We shall not be liable for any claims, losses, damages, costs, expenses, delays, or loss of enjoyment, of any nature or kind whatsoever, resulting from beyond our or a suppliers reasonable control including but not limited to acts of God, strikes, lockouts, or other labour disputes or disruptions, wars, blockades, insurrections, riots, earthquakes, weather conditions, floods, or acts of restraint imposed by government authorities.

**Unused travel services:** No refund can be made for unused travel services, nor can they be exchanged for alternative arrangements.

**Operator's responsibility:** New Wave Travel, the operator, its agents and/or suppliers of services act as agents for the traveler and accept no responsibility for the services of any hotel, aircraft, vessel, train, motor-coach or any other conveyance used in connection with these three tours, nor any delays, loss or accident to travelers baggage occasioned by such services, for whatsoever cause. In the event it becomes necessary, due to change in the suppliers airlines, or for the comfort or well being of the passengers, or for any other reason, to alter the itinerary or arrangements, such alterations may be made without penalty to the operator, and the extra cost, if any resulting therefore shall be paid by the tour members. Conversely, refunds will be made to passengers if any savings are effected thereby. The right is reserved to cancel any tour and decline to accept any person as a member of the tour at any time.

Acceptance of the initial service to be provided under the tour shall be considered an acceptance of all these conditions.

*There may be different living standards and practices and different standards and conditions with respect to the provision of utilities, services and accommodations outside Ontario. Climate conditions may affect the provision of services and the accommodation included in our tours.*

**Airlines' clause:** The airlines concerned are not to be held responsible for any act, omissions, or event during the time the passengers are not on board the aircraft. The Passenger Ticket in use by the airline(s) when issued constitutes the sole contract between the airline(s) and the purchaser of the ticket and or passenger.

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